

Glenda Landry PC Inc.

at



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## **Some of the measures we are taking for your Safety during the Pandemic**

1. The Dept of Public Health/WorkSafe NB COVID19 Screening Questionnaire is completed with each client at the time of booking a new appointment and at each follow-up appointment. All Team members are screened daily before their workday starts.
2. Wearing a mask is mandatory to be in the Facility. This includes all Team Members, Clients and any required Visitors.
3. A temperature check is mandatory to be in the Clinic. We are using a contactless infrared thermal scanner. This is as simple as having your picture taken, only no actual picture happens. If the temperature is 38deg or higher, entry to the Clinic will be refused.
4. We now have everyone moving through the Clinic in a one-way flow. Our normal entrance is now an Exit only. The new entrance is well marked with signage provided to guide you into the building.
5. Due to the restricted number of people allowed in the Clinic at one time, our entry door is kept locked. Your Therapist will greet you at the entrance to bring you into the Clinic. Please come only for your scheduled appt time.
6. We have removed all reading material from the treatment areas, so if you wish to have something to read, please bring it with you.

7. While we are a scent free facility, some of the products we are now required to use as a result of the cleaning and disinfecting protocols can initially smell quite strongly...therefore, if you have any known sensitivities to these types of products, you may prefer to wait until restrictions have lightened up a little bit more, or maybe you would prefer to have a virtual visit?
8. Methods of Payment during COVID19 Pandemic:  
Contactless Payment (preferred) is available and accepted via E-Transfer or Credit Card over the phone or tap.  
In-person payments via Debit, Credit Card or Cheque are accepted with disinfection and minimal contact precautions in place.  
Cash Payments are currently not preferred, but if required, please have exact cash on hand to minimize contact.

**Thank you for helping us respect provincial COVID 19 return to work guidelines, allowing us to provide a safe rehabilitation environment for everyone and achieving our goal of keeping our Team Members, Clients & Community safe and healthy.**

**Your Ken Val Rehab Team**

Effective May 11, 2020